

PASSPORTCARD MOBILE APP TUTORIAL



PassportCard



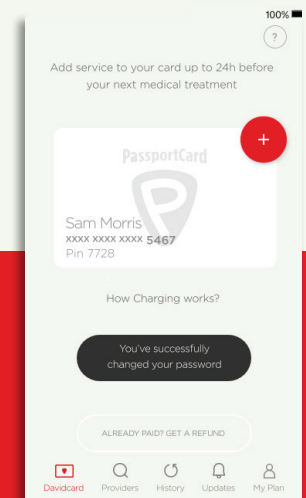
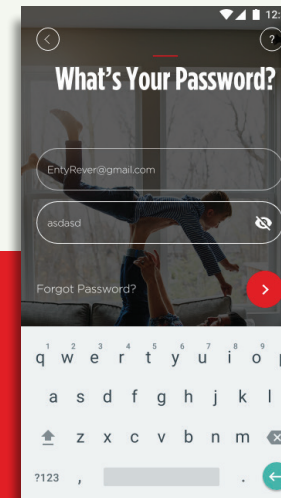
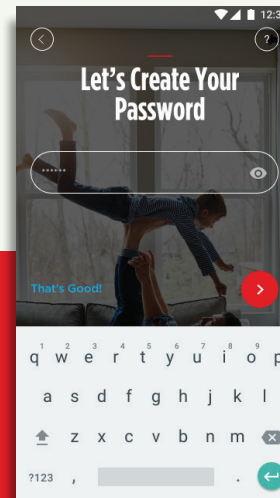
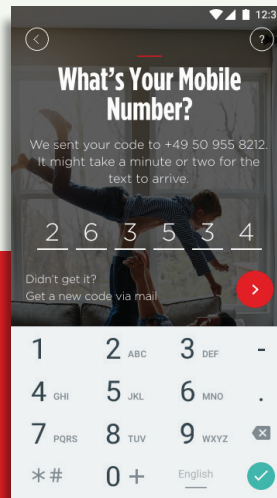
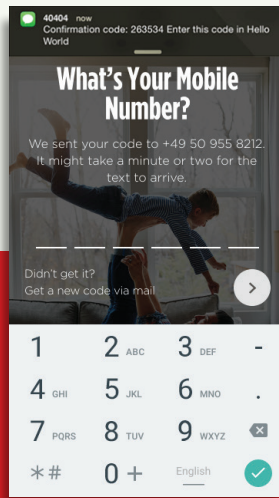
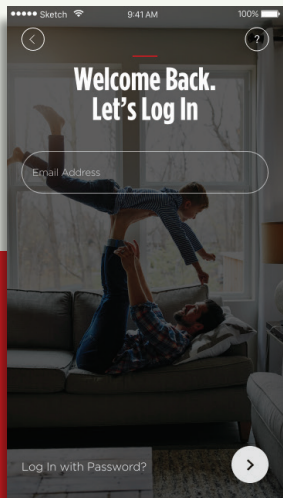
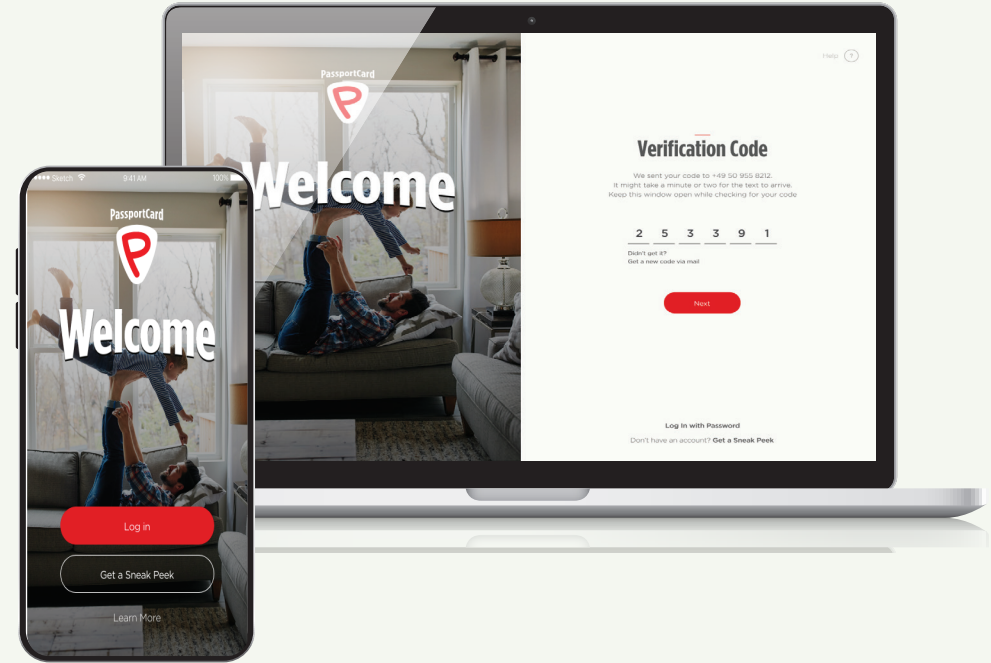
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Login

Please log in to the mobile app or the self-service website using the User ID (your email address) and password.

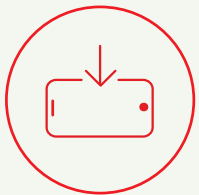
You can either click the link on your welcome email and receive your password or provide your mobile phone number and you will receive an SMS with a onetime password.



How does it work?

If you need to see a doctor, just download the app before your medical appointment and load the card.

Then you can just use the card to pay the doctor. You can pay with the card for: doctor visits, purchasing prescription medications, laboratory tests, imaging and emergency room visits. No out-of-pocket payments, no paperwork, or long claims processing, it's that simple!



1. Download App

To start using your PassportCard before your first appointment, download the PassportCard Pcard CY app.



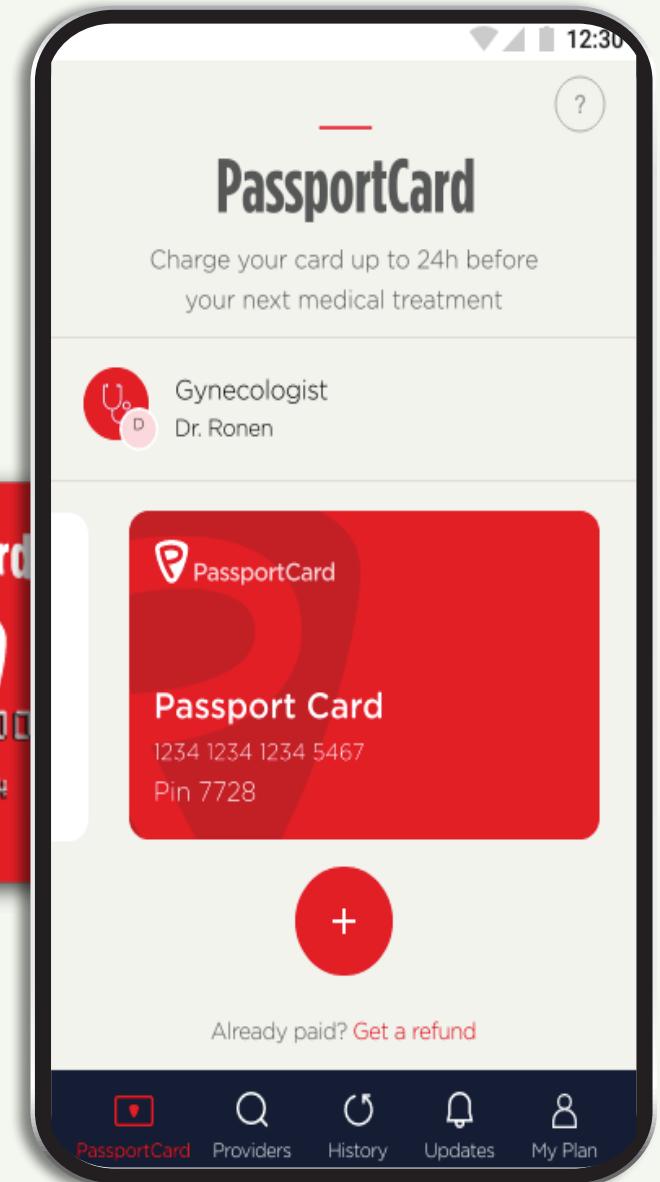
2. Load the card

We will load the card with sufficient funds.



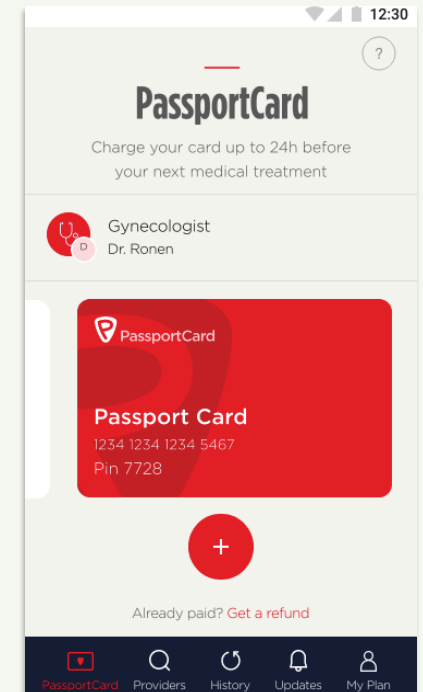
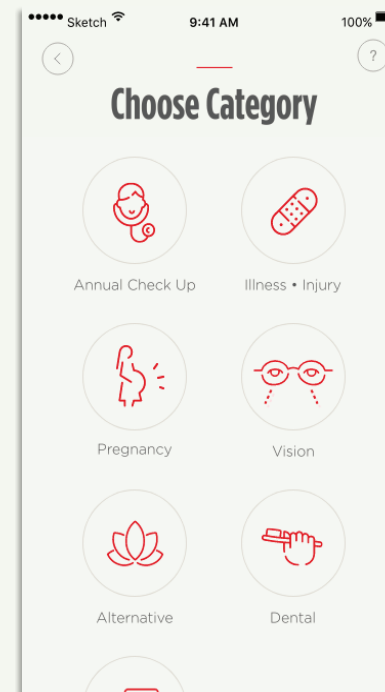
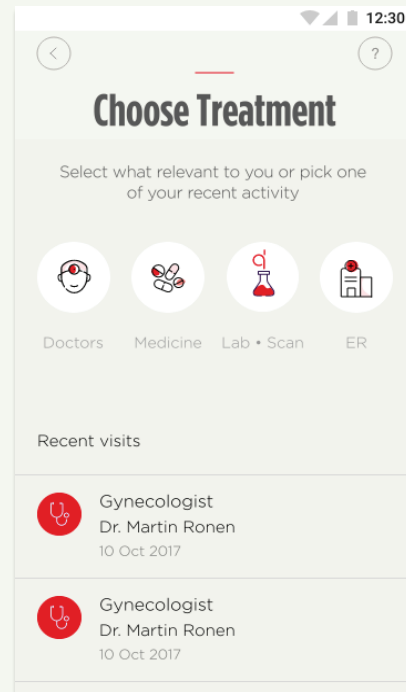
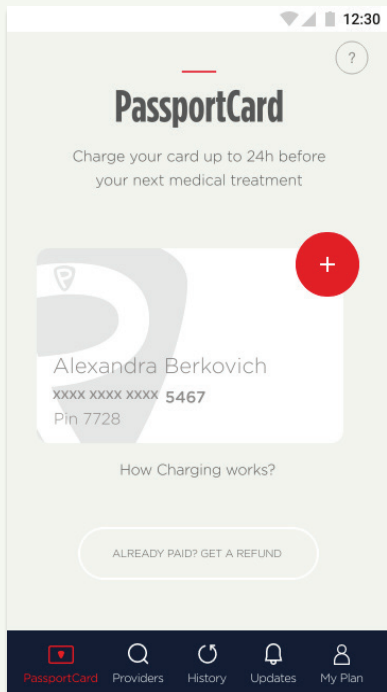
3. Swipe to pay

Just swipe the card like a normal debit card to pay the doctor and you're done.



Load your PassportCard

1 Load your PassportCard to pay the medical services bill such as doctor visits, prescription medications or lab tests. This service is available globally excluding the US.

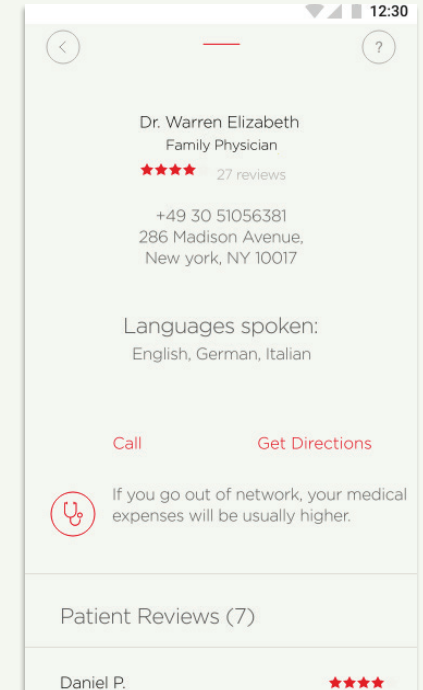
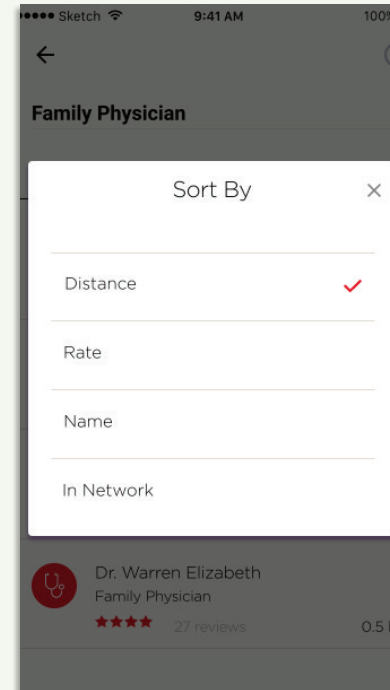
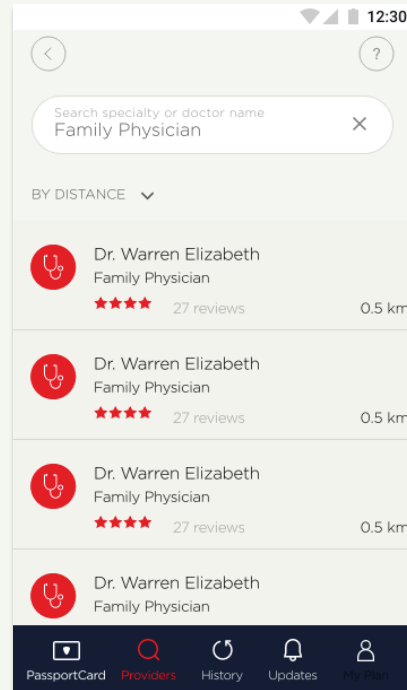
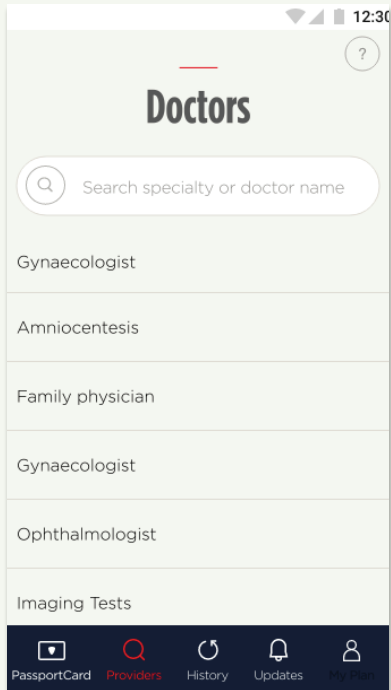


* Excluding in the US

Please note: The PassportCard and Member ID Card can be sent to you only after logging into the app or self-service website and confirming or updating your personal details.

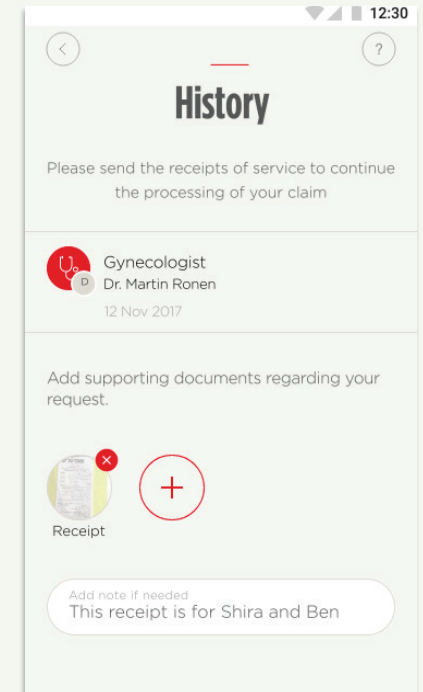
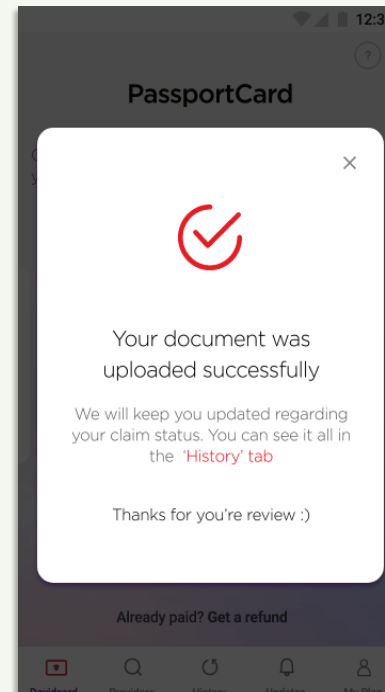
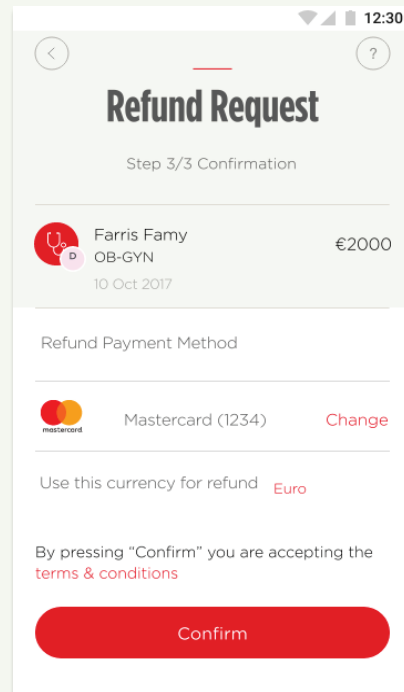
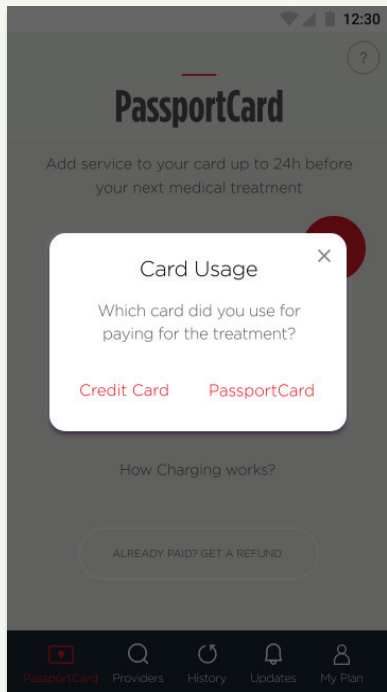
Locate medical providers

2 Locate healthcare providers nearby and view their rating anywhere across the globe.



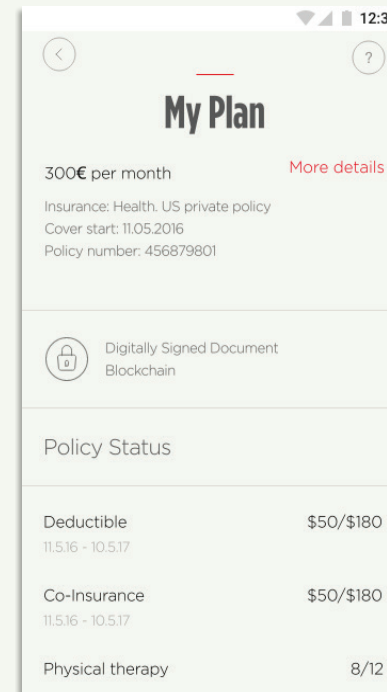
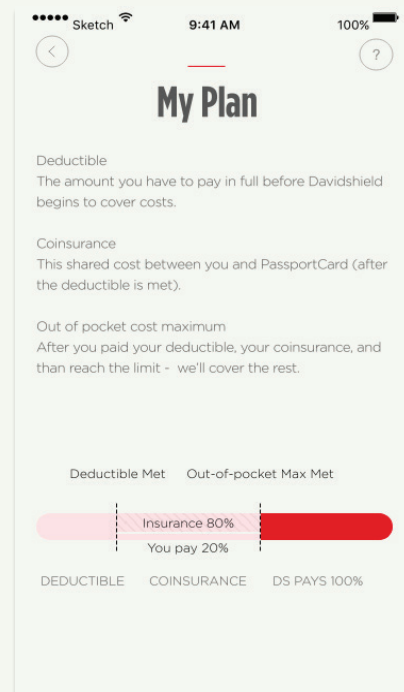
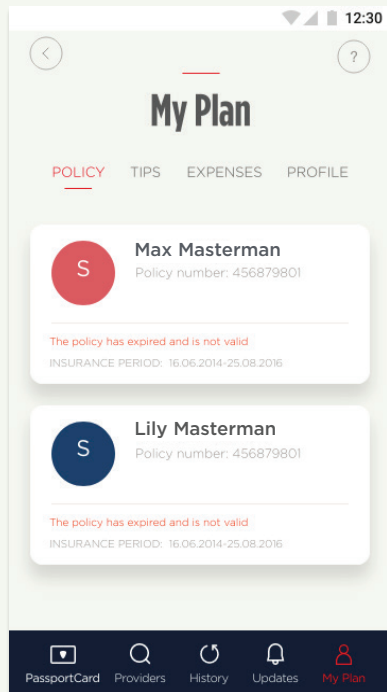
Manage your claims

3 If you chose to pay without the PassportCard and request a refund instead, you can easily do that through the app. Submit and manage your claims online: track your claim status or use your phone to upload receipts and medical documents.



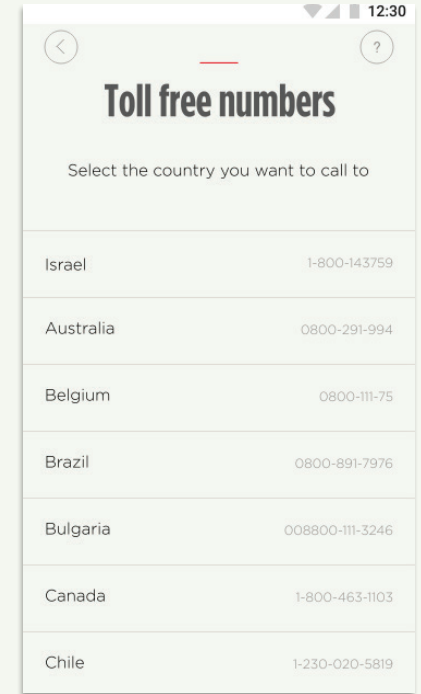
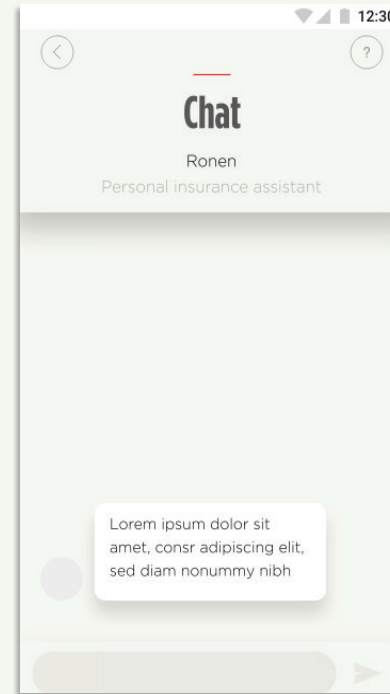
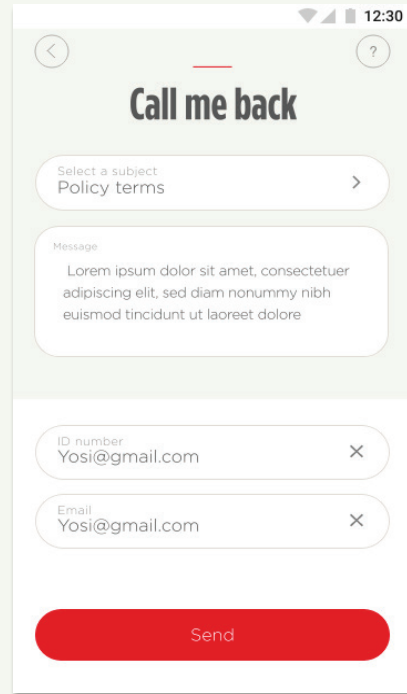
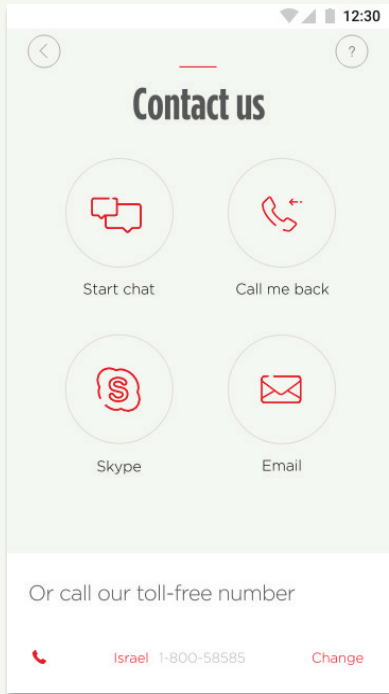
View your plan

4 You can view your monthly premium, your insurance plan and its covered benefits, including details on deductibles, co-payments and what's not covered in your plan.



Contact us

5 Everywhere you go beyond borders, you can choose to call us, chat with us on WhatsApp, email or Skype with us whenever and wherever you need us.



Any questions?

Contact us at:

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WhatsApp: +357 99 066067

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